

Key Statistics

Citizens Advice Mid Mercia (member)

02/04/2024 - 28/06/2024



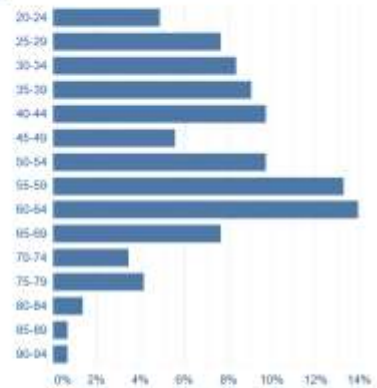
Summary

Clients	145
Quick client contacts	
Issues	1,443
Activities	354
Cases	56
Outcomes	
Income gain	£192,410
Re-imbursements, services, loans	£3,315
Not recorded/not applicable	£217

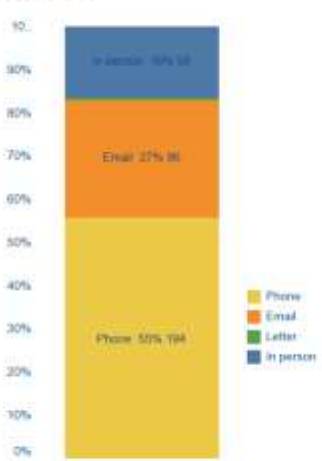
Issues

	Issues of	Clients
Benefits & tax credits	361	81
Benefits Universal Credit	427	60
Charitable Support & Food Bank	1	1
Consumer goods & services	60	58
Debt	36	27
Education	1	1
Employment	51	13
Financial services & capability	8	4
OVA & Hate Crime	7	4
Health & community care	20	8
Housing	120	31
Immigration & asylum	1	1
Legal	16	10
Relationships & family	23	10
Tax	6	5
Travel & transport	7	4
Utilities & communications	101	49
Grand Total	1,443	

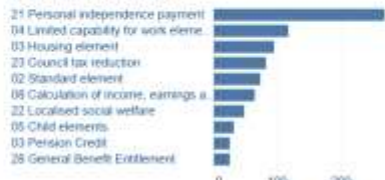
Age



Channel



Top benefit issues



Gender



Top debt issues



Disability / Long-term health



Ethnicity

